ALR Severity and Scope Matrix

1.103 (4) (a) The level of the deficiency shall be based upon the number of sample residents affected and the level of harm, as follows:

DEFICIENCY LEVELS (SCOPE AND SEVERITY)

Deficiency Level	Number of Sample ¹	Level of Harm
Level A	Isolated ²	Potential harm to the resident(s)
Level B	Pattern ³	Potential harm to the resident(s)
Level C	Isolated	Actual harm to the resident(s)
Level D	Pattern	Actual harm to the resident(s)
Level E	Isolated or Pattern	Life threatening to the resident(s)

¹ Sample may consist of residents, rooms, staff, etc. ² One or a limited number of the sample is affected.

³ More than a limited number of the sample is affected.